Box No. I  Basis of the opinion

1. With regard to the language, this opinion has been established on the basis of:
   ☑ the international application in the language in which it was filed
   ☐ a translation of the international application into , which is the language of a translation furnished for the purposes of international search (Rules 12.3(a) and 23.1 (b)).

2. ☐ This opinion has been established taking into account the rectification of an obvious mistake authorized by or notified to this Authority under Rule 91 (Rule 43bis.1(a))

3. With regard to any nucleotide and/or amino acid sequence disclosed in the international application, this opinion has been established on the basis of a sequence listing filed or furnished:
   a. (means)
      ☐ on paper
      ☐ in electronic form
   b. (time)
      ☐ in the international application as filed
      ☐ together with the international application in electronic form
      ☐ subsequently to this Authority for the purposes of search

4. ☐ In addition, in the case that more than one version or copy of a sequence listing has been filed or furnished, the required statements that the information in the subsequent or additional copies is identical to that in the application as filed or does not go beyond the application as filed, as appropriate, were furnished.

5. Additional comments:

Box No. V  Reasoned statement under Rule 43bis.1(a)(i) with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement

1. Statement

   Novelty (N)                     Yes: Claims 3, 7, 10
                                     No: Claims 1, 2, 4-6, 8, 9, 11-14

   Inventive step (IS)             Yes: Claims
                                     No: Claims 1-14

   Industrial applicability (IA)   Yes: Claims 1-14
                                     No: Claims

2. Citations and explanations

   see separate sheet

Form PCTfSA/237 (April 2007)
PATENT COOPERATION TREATY

From the
INTERNATIONAL SEARCHING AUTHORITY

To:

see form PCT/ISA/220

see form PCT/ISA/220

PCT

WRITTEN OPINION OF THE
INTERNATIONAL SEARCHING AUTHORITY
(PCT Rule 43bis.1)

Date of mailing
(day/month/year) see form PCT/ISA210 (second sheet)

Applicant’s or agent’s file reference
see form PCT/ISA/220

FOR FURTHER ACTION
See paragraph 2 below

International application No.
PCT/EP2011/071407
International filing date (day/month/year) 30.11.2011
Priority date (day/month/year) 01.12.2010

International Patent Classification (IPC) or both national classification and IPC
INVI. G06Q30/00 H04L12/56

Applicant
QUEUE-IT APS

1. This opinion contains indications relating to the following items:
   - Box No. I  Basis of the opinion
   - Box No. II  Priority
   - Box No. III  Non-establishment of opinion with regard to novelty, inventive step and industrial applicability
   - Box No. IV  Lack of unity of invention
   - Box No. V  Reasoned statement under Rule 43bis.1(a)(i) with regard to novelty, inventive step and industrial applicability; citations and explanations supporting such statement
   - Box No. VI  Certain documents cited
   - Box No. VII  Certain defects in the international application
   - Box No. VIII  Certain observations on the international application

2. **FURTHER ACTION**

   If a demand for international preliminary examination is made, this opinion will usually be considered to be a written opinion of the International Preliminary Examining Authority (“IPEA”) except that this does not apply where the applicant chooses an Authority other than this one to be the IPEA and the chosen IPEA has notified the International Bureau under Rule 66.1bis(b) that written opinions of this International Searching Authority will not be so considered.

   If this opinion is, as provided above, considered to be a written opinion of the IPEA, the applicant is invited to submit to the IPEA a written reply together, where appropriate, with amendments, before the expiration of 3 months from the date of mailing of Form PCT/ISA220 or before the expiration of 22 months from the priority date, whichever expires later.

   For further options, see Form PCT/ISA/220.

3. For further details, see notes to Form PCT/ISA/220.

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Name and mailing address of the ISA:

European Patent Office
D-80298 Munich
Tel. +49 89 2399-0
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Date of completion of this opinion
see form PCT/ISA/220

Authorized Officer
Aguilar, José María
Telephone No. +49 89 2399-7943

Form PCT/ISA237 (Cover Sheet) (July 2009)
Re Item V

Reasoned statement with regard to novelty, inventive step or industrial applicability; citations and explanations supporting such statement

1 Reference is made to the following documents:
   D4 US 7 099 933 B1 (WALLACE ET AL.) 29 August 2006 (2006-08-29)

2 The present application does not meet the criteria of Article 33(2) PCT, because the subject-matter of independent claim 13 is not new.

D1 discloses:

A computer network system configured to control user access to a transactional site associated with a website, the computer network system comprising (see Fig. 3):
- a plurality of end-user systems (user terminal 20);
- a first server hosting said website (web server 21) and configured to receive, from the end-user systems, user requests for access to the transactional site (see Fig.3, stage 1 and page 12, line 34 to page 13, line 11);
- a second server (secure web server 22) hosting said transactional site;
- a queue system (Queue Server 30) configured to generate a queue of user requests for access to the transactional site; wherein:
  - the website is configured to redirect the user requests to the queue system
(see page 14, lines 25-27),
- the queue system is configured to generate a queue of said user requests
  and to redirect each user request to the transactional site according to a
  predetermined redirect schedule (see page 14, line 27 to page 15, line 2).

3 The same reasoning applies, mutatis mutandis, to the subject-matter of the
  corresponding independent claim 1, which therefore is also considered not
  new.

4 Dependent claims 2-12 and 14 do not contain any features which, in
  combination with the features of any claim to which they refer, meet the
  requirements of the PCT in respect of novelty and/or inventive step, see the
  passages of the documents cited in the search report.